

# COVID-19

## DEAR CUSTOMER,

Good news, DC Hotel & Restaurant Charleroi Airport - Gosselies will resume operations on June 9, 2020.

Since the beginning of the Corona period, we have decided to completely stop our services. This is to protect the health of everyone, customers and employees. Now that we are entering the phase that the graphs of the government look better and that the measures are being relaxed, we are also anticipating a restart of our activity with adapted services according to government guidelines:

“Hotels and aparthotels are allowed to stay open but WITHOUT ACCESS to the bar, the restaurants (communal areas) and recreational areas, in order to meet the demand for accommodation for essential journeys. However, room service is permitted. Terrace furniture must be brought inside. The meeting rooms of these hotels are closed.”

(Source <https://www.info-coronavirus.be>)

So we have set up an action plan which explains the summary of our services:

### Room

Accommodation is available for short and longer stays, only for professionals. Reservations are made through the known channels as described below.

Cleaning services: under normal circumstances, the room is refreshed daily, new towels are made available... Now in these Corona times we limit these services. For short stays (less than 4 days), the room will be cleaned at the time of departure. Those who stay longer will be appointed a new room by us.

Of course we do offer the standard services at the reception so that you as a guest can be provided with:

- fresh towels,
- coffee and thé,
- soap and shampoo

### Restauration

Breakfast, packed lunch and dinner are available with us. Please contact us for more information.

We do our best to serve you in an adapted way so that you can stay during this difficult period in the most pleasant way possible. Please understand that we are not yet 100% operational, but do everything possible during your stay.

Like everyone else, we hope that these Corona times will pass soon so that everyone can resume their activity in a normal way.

With best regards,

Team DC Hotel & Restaurant Charleroi Airport - Gosselies